

# 3103998 - [4.2 SP8 Patch 12] Cannot register Web Intelligence Custom Element

<b>Version</b>	3	<b>Type</b>	SAP Note
<b>Language</b>	English	<b>Master Language</b>	English
<b>Priority</b>	Correction with medium priority	<b>Category</b>	Program error
<b>Release Status</b>	Released for Customer	<b>Released On</b>	19.11.2021
<b>Component</b>	BI-RA-WBI-FE-GFX ( Graphics & Chart )		

Please find the original document at <https://launchpad.support.sap.com/#/notes/3103998>

## Symptom

In CMC, when registering a Web Intelligence Custom Element, after clicking on "Test" button, there is an error message :

Test has failed [IllegalArgumentException] (Error: RWI 00011)

## Other Terms

Webi, webintelligence, Customelement, Custom Element

## Reason and Prerequisites

### Environment:

SAP BusinessObjects Business Intelligence Platform 4.2 Support Pack 08 Patch 10

SAP BusinessObjects Business Intelligence Platform 4.2 Support Pack 08 Patch 11

SAP BusinessObjects Business Intelligence Platform 4.2 Support Pack 08 Patch 12

SAP BusinessObjects Business Intelligence Platform 4.2 Support Pack 09 Patch 04

### Step to Reproduce:

- Log into CMC
- Go to Applications, and right click on Web Intelligence to have the properties
- After adding the Custom Element url in the Authorized URLs, select Custom Elements to add the Custom Element service
- Fill the service name and the service URL, check "I accept the risk"
- Click on Test button
- This message appeared :

"Test has failed [IllegalArgumentException] (Error: RWI 00011)"

### Cause:

- This issue is caused by a defect in the product.

## Solution

This issue is fixed in the patches listed in the “Support Packages & Patches” section below. Due to different internal processes, the “Support Packages & Patches” section of the SAP Note will be populated as below:

- for fixes delivered in “Support Packages”: immediately (even if the “Support Package” is planned to be released several months later),
- for fixes delivered in “Patches”: ONLY once the “Patch” is released AND available on SMP (not before)

For Business Intelligence Platform maintenance schedule and strategy see the Knowledge Base Article 2144559 in References section.

## Software Components

Software Component	Release
ENTERPRISE	420 - 420

## Support Package Patches

Software Component Version	Support Package	Patch Level
SBOP BI PLATFORM SERVERS 4.2	SP008	001201
SBOP BI PLATFORM SERVERS 4.2	SP009	000500

## This document refers to

SAP Note/KBA	Title
2144559	BI 4.x Maintenance Strategy & Schedule

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